

eZ-Audit

User Acceptance Testing Case Team

March 5 - 6, 2003



UAT Session #2 Schedule

9:00am – 9:30am Introductions

9:30am – 12:00pm User Acceptance Testing

12:00pm – 1:00pm Lunch

1:00pm – 3:00pm User Acceptance Testing

3:00pm – 4:00pm Day 1 Wrap-up Discussion



Agenda

- Introductions
 - Who are you?
 - Why are you here?
 - Who else is here?
 - How did we get here?
 - eZ-Audit End-to-end Timeline
- User Acceptance Testing (UAT) Objectives

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UAT Scenarios

F E D E R A L STUDENT AID

Who are you?

- Dyon Toney Screener
- Lisa Friday Screener
- Emil Milosz Financial Analyst
- Gene Kelly Financial Analyst
- Jim Sakers Audit Resolution Specialist
- Sue Dolson Audit Resolution Specialist
- Barbara Hemelt Co-Team Lead
- Richard Dawkins Co-Team Lead
- Toni Gaines Financial Analyst
- Byron Scott Financial Analyst



Why are you here?

- Each of you has been chosen as a representative of specific user groups.
- You will execute scripts that test the eZ-Audit system functionality.
- Your testing experience will help you to better understand the eZ-Audit application and the Case Resolution process.



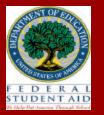
Who else is here?

- Case Management and FSA Business Experts
 - Matt Williamson
 - Ti Baker
 - Laura Harcum
 - Bobbi Beach
 - Maja Dragnic
 - Andre Sakaluk
 - Amy Rothman
 - Yinka Ola

How did we get here? – eZ-Audit End-to-End Timeline



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User Acceptance Testing (UAT) Objectives

- What User Acceptance Testing is...
 - It is the execution of test scripts by end-users of the application.
 - The purpose of UAT is to test the eZ-Audit system to ensure that the application functions as intended (per the approved design).
- What User Acceptance Testing is NOT ...
 - UAT is NOT training, nor is it intended to replace training
 - User manuals will be delivered as part of the application deployment.
 - It is **NOT** intended as a vehicle to identify new requirements or suggest changes to the initial release of eZ-Audit.
 - New capabilities identified during User Acceptance Testing will be captured and reviewed for future implementation.



UAT Scenarios – Case Team Users

- Each participant (depending on your Case Team role) will execute one or more of the following scenarios:
 - Code Findings
 - Assign Submissions
 - Create Resolution documents (e.g., ACD & DDIF)
 - Approve Resolution documents
 - Create Determination for Financial Statements
 - Send to Co-Team Lead for Approval
 - Manage Auditor Information
 - Query/Search
 - Waiver Resolution
 - Reports
- The facilitators will work with you in smaller groups to identify the scenarios you will execute.
- Testing will be executed by running a series of pre-defined test scripts to test the system functionality.



Any Questions?

